

## Amina Hospital



### FACTS

#### Company

Amina Hospital - A part of  
Anglo Arabian Healthcare

#### Industry Healthcare

#### Geography UAE

### THE COMPANY

Waha Capital is an Abu Dhabi listed Investment Company with healthcare domain experts Team Group under flagship of Anglo Arabian Healthcare assisting to grow their healthcare vertical business through shareholders & 3rd party investors and exposure to offer diversified business assets.

Amina Hospital, is one of the Part of AAH in Northern Emirates having Hospital, Medical Centers, Pharmacies a collaborative investors acquired facilities.

- Uniform Practiced IT System across Group.
- Supportive Decision Making to their Operational Leaders for better control & visibility in daily operations.
- Timely data production to Regulatory Bodies.
- Assisting Investors & Operations to enhance performance within Subsidiaries without day to day intervention from Management Body.
- Enhancing ROI Performance.

### CHALLENGES

- Group, Subsidiary Group & Facility Level Multi-Vendor Systems used.
- Unable to replace current disparate system with a connected uniform platform across group.
- Managing centrally & unification in operation inspite of facility to facility business rule changes.
- Difficulties in timely consolidation of Financial Results at Head Quarter. Facilities & Subsidiary group level using Multiple Systems within the facility to handle day to day operations.
- An interconnected system which can manage all their facilities in UAE using single system.
- IT Infrastructure revamp to sync & more responsive to the facilities round-the-clock.

### SOLUTION

- 'Hospycare' Complete MIS, Modular in Architecture, Tightly Integrated to meet diversified operating business environment as standard on configurable geographical requirement
- Catering to Hospital/s, Chain of Clinic, Pharmacies, Central Stores & outside group business entities through trade.
- Responsive to meet Web Interfacing & Integrations with medical equipment's meeting HL-7 standards as well as user friendly browser supported smart gadgets (i.e. Tab, Smart Phones
- Capability to handle a large user base, best mix of open source & proven Technology Stack. Outsourced allied Technical Services (i.e. IT Facility Management Services) to Single Window Operations from Micropro.
- 'Hospycare' supports environment such as Local Area Network (LAN) / Intranet (VPN) / Internet

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### BENEFITS

- Operational & Financial ROI Visibility to Management body & Investors.
- Ease in decision making to enhance revenue across facilities.
- Increased Patient Satisfaction through better service deliveries experience.
- Co-ordination ease to maintain External Agencies expectation.
- Monitoring KRA & KPI set to complete operational processes.
- Nearly 2 Million Revenue Saving (Client discontinued using Oracle HCM & eBusiness suit for their Human Resource Management & Finance Management & another solution for HIS, CIS needs).

We acknowledge & thank you for the support of Dr. Raja Gujju – CEO, Amina Hospital, Dr. Abdul Gaffoor-CMD IBIN SINA Group, Dr. Mahesh Vidhni, MD-DMC Group directly or indirectly supported us to introduce us to Anglo Arabian HealthCare & Waha Capital Group.

We are also thankful to them for showing their confidence in our HopsyCare Solution.

We are especially thankful to Mr. Veeresham Yadav, Regional IT Manager – NE for his extensive support during implementation phase to achieve deadlines set by management and add another feather of success story having Multiple Business Environment, Investors on Single Database Server Instance.

### CLIENT TESTIMONIAL –

My initial experience with Micropro was quite interesting as we had a stimulating session to understand their novel concept of an enterprise solution to address problems of networked hospitals and clinics. My entire journey with Micropro had been thoroughly enriching experience with they're impeccable understand of the Healthcare domain, immaculate documentation, and estimable implementation methodology. I am highly impressed by their strong technology command when we had to integrate HIS & LIS under the HL7 framework.

Dr. Abdul Gafoor  
Chairman  
Amina Hospital and Ibinsina Medical Centers, Ajman, UAE.

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